

Find out more..

Our professional and friendly team at Swan House are always on hand to welcome guests and visitors.

Please give the team a call to arrange a tour or to answer any queries you might have. We look forward to showing you around very soon!



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SwanHse@ambient.org.uk



**Swan House | High Street | Winslow
Buckinghamshire | MK18 3DR**

About Us

Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years experience in providing care and support services for older people, people with a mental health need and people with a learning disability.

Our wide range of quality specialist services are delivered by our dedicated, professional and passionate staff and our success is built on supporting people to live a full and meaningful life – regardless of age, health or disability.

At Ambient Support we believe:

That everyone is unique and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability.

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ambient

Passionate About People



Swan House Care Home

Keeping those you love
nearby in Winslow

Residential care for **older** people
including those living with
dementia

www.ambient.org.uk

What residents & families say about life at Swan House:

'I would like to say thank you to your organisation for making my life so much better...'

'Staff are very professional, caring and friendly.'

'... is cared for and loved by staff, and this is all I could ask for in her remaining years.'

About Swan House

Swan House is ideally situated in the heart of the community in Winslow.

It is an intimate Residential Care Home that is able to provide a home to 32 residents. The home is able to support those with a higher level of specific dementia care needs.

Swan House provides a friendly, supportive and welcoming home from home environment with regular and varied activities. Outings and events are also organised.

We serve 3 nutritiously balanced meals a day with hot and cold drinks and snacks available to residents at all times. Residents have a choice of dining with others or in their rooms.

The secure gardens at Swan House are attractive and fully wheelchair accessible for residents and visitors alike.



Making the transition...

With over 25+ years of experience providing care for older people, Ambient Support recognise that making the transition into care can be unsettling.

That's why our professionally trained team at Swan House are on hand to support residents and their families alike, 24 hours a day, 7 days a week.

Personalised care and support

The Ambient Way means at Swan House our staff team provide a person centred approach to care and support: we believe that each person is an individual with unique qualities and should be valued as a person first and foremost.

We develop care and support plans in conjunction with residents and their families so people are supported in a way which is right for them.

We are able to provide care and support for people living with dementia including Alzheimer's. Our staff are trained to levels 2 and 3 in Regulated Quality Framework (QCF) standards in Dementia Care & Awareness.



Delivering quality care and services

- All rooms have en-suite bathrooms
- TV points in all bedrooms
- WIFI in public areas
- 24 hour call system
- Rooms may be personalised
- Spacious, bright lounge areas
- In-house activities co-ordinator
- Outings, activities & events
- Residential care for older people including those living with dementia
- Respite Care and Short Stays
- End of Life Care

We are able to provide care for self-funders and individuals receiving support through Social Services.

