**AMBIENT SUPPORT RECOGNISED AS ‘GREAT PLACE TO WORK’**

(November 22, 2022) **National care provider, Ambient Support has been officially certified as a ‘Great Place to Work UK’ following an in-depth survey of its employees.**

Categorised as a ‘Super Large Organisation’ in the ‘Great Place to Work UK’ employee survey, Ambient is a not-for-profit health & social care provider with over 1,100 members of staff delivering services to support some of society’s most vulnerable.

Ambient decided to apply for status in this year’s programme following a rebrand a couple of years ago and a repositioning of the charity ensuring that its people are at the heart of everything they do. Ambient is incredibly proud of its long-service record with 588 employees working for the organisation for 10 years or more and 139 for 20 years or more. An enviable track record in a sector with high staff turnover rates.

All Ambient employees were invited to give feedback by taking part in the anonymous survey to share their thoughts and experiences within the workplace.

Survey findings showed that 84% said they felt they made a difference and were proud of what they accomplished. Whilst almost 90% said they are treated fairly regardless of age, race or sexual orientation. Similarly, 83% of employees said that when they joined Ambient, they were made to feel welcome.

Sarah Daniels, Director of People and Culture at Ambient, said

**“We are delighted to achieve this certification as it shows that our people strategy is working with staff members supporting our values, ethos and culture and feeling a sense of pride in their work and for the charity as a whole.”**

However, whilst employees are rich in pride, they are poor in pay with 19% agreeing people are fairly paid for the work they do.

Sarah continues:

**“The sector is in crisis and these results only highlight the disparity between efforts and pay. We are doing all we can to support staff with an employee assistance programme and wages that are above the minimum wage for staff of all ages, but urgent action is needed from central government.”**

Ambient continually strives to improve the well-being and workplace experience of all staff and will use the findings to further improve the workplace environment and experience across the 110 locations they operate in around the UK.

\*\*\*Ends\*\*\*

**Media Contact:**

* For more information, please contact Kathy Rivans at [kathy@pr4.com](mailto:kathy@pr4.com) or by calling +44 7957383070

**Notes to Editors:**

**About Ambient Support:**[www.ambient.org.uk](http://www.ambient.org.uk/)  @ambientsupport

* Ambient Support is one of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK
* They deliver services that meet the needs of some of the most vulnerable adults in society  
  Operating in 110+ locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* Ambient employs around 1100+ members of staff.  In the 2021 **staff satisfaction survey 98% of people who responded said they like the work that they do**.
* Their wide range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life
* Latest results from Ambient Support’s 2022- People We Support Satisfaction Survey show:  
  **82% believe that Ambient supports them to live their life in the way they want to and 85% say we have helped make their lives better since support them.**​ **A total of 82% of people would tell others that they like Ambient.**
* Ambient currently supports around 950+ people across the UK in a number of care settings
* Ambient can also help young adults who are transitioning from Children’s to Adult Learning Disability Services
* 87% of CQC registered locations rated Good or Outstanding