Amber Housing appoints new Chair and three new Board Members

***(9th January 2023)*** Property development & housing management provider Amber Housing appoints **Peter Hall as its new Chair** and three new board members, **Ashely Beaton, Nichola Harrison and Teresa Ocansey** as the not-for-profit pursues its strategic goal of becoming a Registered Provider of Social Housing.

[Amber Housing](http://www.amberhousing.co.uk) operates as a fully owned subsidiary of UK charity care provider [Ambient Support](https://www.ambient.org.uk/about-us/) providing quality housing management, property development and facilities management across the UK.

***Troy Henshall, CEO of Amber Housing, says:***

“We had a very clear plan of appointing individuals with diverse skillsets, experience, and knowledge to help us expertly deliver our 5-year plan and reach our goals which include becoming a Registered Provider.

“As a Registered Provider, Amber will have the opportunity to share our expertise and knowledge to deliver property management and services to other charities, SME’s and care providers working with vulnerable people in the heart of communities across the country.

“These new appointments signify an exciting progression as all four individuals have the expertise and experience to deliver our plans.”

As new Chair, Peter Hall replaces Samantha Barber who was in the role for 4 years.

Peter started working in Housing after leaving university and has worked with over 60 organisations including charities, local authorities, and commercial businesses. With experience working across all levels, Peter’s roles include Operations Director, Chief Executive and most recently Strategic Consultancy & Interim Executive roles.

***On his appointment as Chair, Peter says:***

“Amber Housing is on a transformational journey and it’s very exciting to be a part of it. Being Chair of an exceptionally strong board with very talented people who can contribute, is extremely appealing.

“Working in the housing sector is not simply about assets. It’s about bringing humanity to buildings. I relish working with an agile organisation with a clear remit, as you can see and feel the impacts immediately.”

**When asked about the opportunities and challenges ahead, Peter said:**

“We face many challenges, including the obvious ones of inflation and the labour market, but if we look at the opportunities that arise- such as people looking for more cost-effective solutions- we can leverage what Amber and Ambient can do collectively- and this will be increasingly important as we move forward together.

“Unfortunately, there are challenges facing the younger generations and we have a crisis whereby a vast majority of homeless people and people living in hostels have Learning Disabilities and Mental Health issues.

“To provide housing for these vulnerable groups is a core purpose for Amber and if I can be part of any organisation that moves the dial on their life stories then I will feel like I have contributed well to that.”

***Mark Milton, CEO of Ambient Support, says:***

“We were incredibly fortunate to have Peter join as Chair who brings a wealth of experience and a fantastic record of delivering exceptional services to customers and vulnerable people.”

Amber Housing also welcomes three new board members; Ashley Beaton, Assistant Neighbourhood Director at Lancaster West Neighbourhood Team, Nichola Harrison, Head of Health & Safety at Paradigm Housing Group and Teresa Ocansey, Non-Executive Director at Building a Safer Future.

**~ENDS~**

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**About Amber Housing:** [www.amberhousing.co.uk](http://www.amberhousing.co.uk)

* Amber Housing was formed as a subsidiary of Ambient Support Limited (formerly Heritage Care Limited) in 2006.
* The organisation has charitable objects and is a Registered Society under the Co-operative and Community Benefit Societies Act 2014.
* comprises of an independent Board of Management together with a highly motivated, diverse, experienced and dedicated staff team.

**Notes to Editors:**

**About Ambient Support:**[www.ambient.org.uk](http://www.ambient.org.uk/)  @ambientsupport

* Ambient Support is one of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK
* They deliver services that meet the needs of some of the most vulnerable adults in society  
  Operating in 110+ locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* Ambient employs around 1100+ members of staff.  In the 2021 **staff satisfaction survey 98% of people who responded said they like the work that they do**.
* Their wide range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life
* Latest results from Ambient Support’s 2022- People We Support Satisfaction Survey show:  
  **82% believe that Ambient supports them to live their life in the way they want to and 85% say we have helped make their lives better since support them.**​ **A total of 82% of people would tell others that they like Ambient.**
* Ambient currently supports around 950+ people across the UK in a number of care settings
* Ambient can also help young adults who are transitioning from Children’s to Adult Learning Disability Services
* 87% of CQC registered locations rated Good or Outstanding