**Ambient Support to deliver new pilot for Mental Health services**

**(*24 January 2022 London*) National charity, Ambient Support, one of the top 20 generic Not-For-Profit Health & Social Care Providers in the UK, working in partnership with Penge Churches, the Integrated Commissioning Board (ICB), NHS and Local Authority, launches a new pilot Mental Health housing support service today in the London Borough of Bromley.**

***Stafford House*** consists of 13 self-contained studios and one-bedroom flats for people with mental health and related complex needs. This new service will provide an effective move on pathway for people into independent accommodation.

The support model will focus on tenancy sustainment, wellbeing and choice and control plus skills for independent living. Staff will deliver flexible support, that will include core hours across the day and evening, combined with personalised 1-1 support to aid people’s individual recovery journeys. Ambient will also be piloting the use of smart-home technology to keep people safe in their own home.

**Gina Benjamin Head of Business Development at Ambient, says:**

“*We are delighted to be working in close collaboration with our partners to deliver an innovative model of support that benefits people with mental health needs to lead independent lives. Using smart home technology, we hope to demonstrate positive outcomes by moving from traditional 24-hour staffed support to a service where smart home technology enables people to be safe whilst reducing the need for onsite support.”*

[Ambient Support](https://www.ambient.org.uk/) has extensive experience in providing care and support services for older people, people with mental health needs and people with learning disabilities and the charity delivers services in over 110 locations across the UK.

[Why Ambient?](https://youtu.be/XUD2eZTFUzc) Watch this video to hear why people are choosing Ambient to support and care for their loved ones.

Ambient Support is open for business to work with other social housing providers, local authorities or commissioning bodies looking for similar support. Contact Gina Benjamin, Head of Business Development at [Gina.Benjamin@Ambient.org.uk](mailto:Gina.Benjamin@Ambient.org.uk)

***~ENDS~***

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**Notes to Editors:**

**About Ambient Support:**[www.ambient.org.uk](http://www.ambient.org.uk/)  @ambientsupport

* Ambient Support is one of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK
* They deliver services that meet the needs of some of the most vulnerable adults in society
* Operating in 110+ locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* **Ambient is certified as a Great Place to Work** following an in-depth survey of staff in October 2022. Survey findings showed that**84%** said they felt they made a difference and were proud of what they accomplished. Whilst almost **90%** said they are treated fairly, regardless of age, race or sexual orientation. Similarly, **83%** of employees said that when they joined Ambient, they were made to feel welcome.
* Ambient’s range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life
* Latest results from Ambient Support’s 2022- People We Support Satisfaction Survey show:  
  **82% believe that Ambient supports them to live their life in the way they want to and 85% say we have helped make their lives better since support them.**​ **A total of 82% of people would tell others that they like Ambient.**
* Ambient currently supports around 950+ people across the UK in a number of care settings
* Ambient can also help young adults who are transitioning from Children’s to Adult Learning Disability Services
* **87% of CQC registered locations rated Good or Outstanding**