

How to access the service

The service can be accessed via a health professional such as a care coordinator or social worker.

Get in touch with us

 020 8313 9725

 hello@ambient.org.uk

What people who have used our floating support services have said:

‘Support workers have given me great encouragement and insightful, positive input.’

‘Staff are very helpful and supportive... they treat me as an important human being.’

‘...Staff are well informed about my problems and are helpful. They discuss things with me and respect my opinions and look after me ...’

‘The support has been extremely helpful to my recovery, I don’t think I could have got as far as I have without it.’



About Us

Ambient Support is a registered UK charity with over 30 years’ experience in providing care and support services for older people, people with a mental health need and people with a learning disability.

We believe that everyone is unique and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability.

Our way is The Ambient Way

Watch the video to learn more



SCAN HERE

Find us on social media



@AmbientSupport

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ambient
Passionate About People



Newham Floating Support Services

Individual support for people with mental health needs



www.ambient.org.uk

About Newham Floating Support Services

The Newham Floating Support Service is an **outreach service** commissioned by the London Borough of **Newham**.

It is a CQC registered domiciliary care service which was last inspected in December 2017 and was rated as **'Good'** by the **CQC**.

It provides **individual, one to one, flexible practical and emotional support** based on an individual's needs, and currently operates from 7am until 10pm, 365 days a year. Support enables people to understand and manage their own mental health.

What we can do

The Ambient Way means we provide **flexible, person-centred support** based on the needs of each person. Support can be adjusted with hours added or reduced as required.

Who is the service for?

This service is for people:

- With mental health needs who are living in the community and may be socially isolated and alone.
- Who need support with daily living activities and who may be able to develop skills with 1:1 support.
- Who need support to manage medication.
- Who may benefit from developing mental health self-management strategies.

About Our Staff

Our staff team includes Support Time Recovery (STR) workers, Occupational Therapists (OT) and OT Assistants. Our workers have a range of interests to share and are skilled to support people with a range of needs and goals, including:

- Housing Management.
- Person-centred Planning & Self management.
- Independent living skills.
- Medication Management.
- Alcohol and substance misuse issues.
- Using the Recovery Star and setting goals to promote greater independence.



The role of Occupational Therapy

Our OT Assistants work with people focusing intensively on areas to support improved:

- Communication & Interaction skills.
- Motivation.
- Balanced and manageable routine.
- Engagement in meaningful life roles and activities.
- Skills development within activities.
- Management of physical health conditions.



What people can expect from the service

People who use this service can expect to have:

- **More** choice, responsibility and control over their lives.
- **Greater** independence all areas of their lives.
- **Better** understanding of their own recovery
- Coping strategies for **managing** their wellbeing.
- **Increase** in their general wellbeing.
- **Increased** knowledge of the opportunities available to them in the wider community.
- **Increased** confidence.
- **Contributed** and had a voice in the services provided.
- **Support** to move on to more appropriate accommodation.