Our professional and friendly team at St Audrey's are always on hand to welcome guests and visitors.

Please give the team a call to arrange a tour or to answer any queries you might have. We look forward to showing you around very soon!







### What family and residents say about life at St Audrey's...

"Sincere thanks to you all for the loving care and support you gave."

"Thank you so much for the care and kindness... We really appreciate all you have done."

"Thank you for the loving care you gave to our beloved Mum...You were like a second family to her and us."

### **About Us**

Ambient Support is a registered UK charity with over 30 years' experience in providing care and support services for older people, people with a mental health need and people with a learning disability.

We believe that everyone is unique and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability.

### Our way is **The Ambient Way**

Watch the video to learn more



SCAN HERE

#### Find us on social media







@AmbientSupport

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**Telephone:** 020 8502 3933 Email: hello@ambient.org.uk

Registered and licensed by the Care Quality Commission (Provider ID: 1-102643235). Ambient Support Limited is a Company Limited by Guarantee. Registered in England & Wales. Company Registration number: 07211819. Registered Charity number: 1135353

St Audrey's trifold leaflet | Version 0624





### St Audrey's Care Home

Keeping those you love nearby in Hatfield. Residential care for older people including those living with dementia.



www.ambient.org.uk

### About St Audrey's

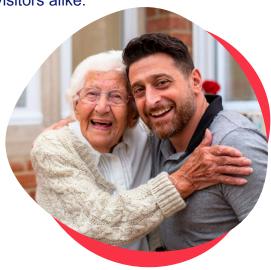
St Audrey's is a beautiful 19th Century Manor house and forms part of the Hatfield House Estate. It is an intimate Residential Home that is able to provide care and support to 25 residents.

St Audrey's provides a friendly, supportive and welcoming home from home environment with regular and varied activities and events organised.



Delicious nutritionally balanced meals and snacks served and residents have a choice of dining with others or in their rooms.

The gardens at St Audrey's are attractive and fully wheelchair accessible for residents and visitors alike.



### Making the transition

With over 25+ years of experience providing care for older people, Ambient Support recognise that making the transition into care can be unsettling.

That's why our professionally trained team at St Audrey's are on hand to support residents and their families alike, 24 hours a day, 7 days a week.

# Personalised care and support

The Ambient Way means that at St Audrey's our staff team provide a person centred approach to care and support: we believe that each person is an individual with unique qualities and should be valued as a person first and foremost.

We develop care and support plans in conjunction with residents and their families so people are supported in a way which is right for them.

We are able to provide care and support for people living with dementia including Alzheimer's. Our staff are trained to levels 2 and 3 in Regulated Quality Framework (QCF) standards in Dementia Care & Awareness.

## Delivering quality care and services

- Ensuite bathrooms available
- TV points in all bedrooms
- · Wifi in bedrooms & public areas
- 24-hour call system
- · Rooms may be personalised
- Spacious, bright lounge areas
- In-house activities co-ordinator
- · Outings, activities & events
- · Respite Care and Short Stays
- . End of Life Care
- Residential care for older people including those living with dementia

We are able to provide care for self-funders and individuals receiving support through Social Services.

