

**Ambient Wins Contract to Provide ‘Support at Home’ Mental Health Service in Bromley**

*(01 May 2024*) **National charity, Ambient Support, has won the tender to provide ‘Support At Home’ in the London Borough of Bromley, a provision for adult mental health recovery and rehabilitation support.**

The contract commences in October 2024 for an initial period of five years and is funded 50/50 between the council and the Integrated Care Board (ICB).

'Support at Home' is an accommodation-based and floating support model helping people maintain independence in their own home, enabling them to move away from reliance on hospitals and residential care support. Independence and wellbeing are at the forefront of the service which looks to integrate recovery and rehabilitation pathways, supporting people to move into more independent settings.

**Jane Homer, Head of Business Development at Ambient, says:**

*“This new joint mental health recovery and rehabilitation 'Support at Home' service with the London Borough of Bromley is a key priority for the borough’s mental health and wellbeing strategy. Many of the people using current services have mental health challenges including depression, schizophrenia and bipolar and this provision is a total transformation of the current model and will allow and facilitate move on and step-down to lower support services.”*

Bromley is the largest borough in London and approximately 16% of people in Bromley have a recognised mental health need. 'Support at Home' will create a single support and housing model across the borough and has been developed in direct consultation and engagement with both mental health professionals and experts by experience.

**Naomi Atkinson, Director of Operations, says:**

*"This is a transformative programme and really brings services in line with best practice happening around the country. It also means that our current skilled workforce will now have further opportunities to develop and take on new roles, to deliver Bromley's independence-focused model of support. We are delighted to have won the tender and we will be working hard in the coming months to ensure we are fully prepared for the official transformation date."*

***Samantha Downer, Regional Manager for London & South East at Ambient Support, says:***

*“Our success in winning the tender is testament to our adaptability, flexibility and willingness to modernise and transform the way in which care and support is delivered. We are excited for the future and looking forward to working with partners, stakeholders and those we support.”*

Visit [www.ambient.org.uk](http://www.ambient.org.uk)

***~ENDS~***

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**Notes to Editors:**

**About Ambient Support:**[www.ambient.org.uk](http://www.ambient.org.uk/)  @ambientsupport

* Ambient Support is one of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK
* They deliver services that meet the needs of some of the most vulnerable adults in society
* Operating in 110+ locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* **Ambient is certified as a Great Place to Work**following an in-depth survey of staff in October 2022. Survey findings showed that**84%** said they felt they made a difference and were proud of what they accomplished. Whilst almost **90%** said they are treated fairly, regardless of age, race, or sexual orientation. Similarly, **83%** of employees said that when they joined Ambient, they were made to feel welcome
* Ambient’s range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life
* Latest results from Ambient Support’s 2023- People We Support Satisfaction Survey show:  
  **84% say they are happy with the care Ambient provide, 82% feel that their lives have improved since Ambient started supporting them and 93% agree that they would recommend Ambient Support**
* Ambient currently supports around 900+ people across the UK in a number of care settings
* Ambient Support partners with EasyFundraising which allows people to turn their everyday online shopping purchases into donation funds for the charity, without costing extra money. Find out more [HERE](https://www.ambient.org.uk/ambient-on-easyfundraising/) and visit Ambient’s EasyFundraising link [HERE](https://www.easyfundraising.org.uk/causes/ambient-support/?utm_campaign=raise-more&utm_medium=clipboard&utm_content=rm-cpl)