

# Do you have a safeguarding concern or worry about abuse?



Abuse can be physical, psychological, financial, sexual, organisational or discriminatory. It can be neglect and acts of omission, domestic violence, modern slavery or self-neglect. For a full description of types of abuse, please see Ambient's 'See, Think, Tell' leaflet, available on the Safeguarding page of our website.  
[www.ambient.org.uk/safeguarding/](http://www.ambient.org.uk/safeguarding/)

If you are worried about someone,  
**contact Ambient immediately.**  
You do not have to be 100% certain to raise a concern

## Who to contact if you have a concern

**Naomi Atkinson, Director of Operations:** [naomi.atkinson@ambient.org.uk](mailto:naomi.atkinson@ambient.org.uk)

**Vicky Morris, Head of Quality:** [victoria.morris@ambient.org.uk](mailto:victoria.morris@ambient.org.uk)

**Samantha Downer, Divisional Director (South):** [samantha.downer@ambient.org.uk](mailto:samantha.downer@ambient.org.uk)

**Rob Anscomb-Gates, Divisional Director (North):** [rob.anscomb-gates@ambient.org.uk](mailto:rob.anscomb-gates@ambient.org.uk)

If you feel these are not appropriate options for you, then Ambient has a '**Speak Up Trustee**' who sits on the Board of Trustees, who is there for you to contact.

**Samantha Dunlop**  
[samantha.dunlop@ambient.org.uk](mailto:samantha.dunlop@ambient.org.uk)

## You can also report directly to external agencies

To contact the Care Quality Commission (CQC), you can call them directly: **03000 616161**

There is also an Ambient enquiry line you can call to report your concerns, and leave an anonymous message.

 **Call: 0208 4181 822**  
Alternatively, you can email [hello@ambient.org.uk](mailto:hello@ambient.org.uk)

**REMEMBER**

**NEVER KEEP SILENT**

